Rapport d'analyse

atechor

IFS Cloud

Dernière mise à jour : 21/02/2024

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Avis des utilisateurs : 7/10

Source	Nombre d'avis	Score
G2	234	4 / 5
Capterra	28	3,8 / 5
Trustradius	37	6,1 / 10
Gartner	91	4,3 / 5
Peerspot	29	3,9 / 5
Score moyen	**3,97 / 5**	

< 3,5/5 = **éliminé**
3,5 - 3,8 = **6/10**
3,8 - 4,1 = **7/10**
4,1 - 4,5 = **8/10**
4,5 - 4,8 = **9/10**
4,8 - 5 = **10/10**

(Capterra)

(Peerspot)

(G2)

IFS Applications

Score 6.0 out of 10

37 Reviews and Ratings • Enterprise Resource Planning (ERP)

([TrustRadius](#))

IFS Reviews

in Field Service Management

4.5 ★★★★★ 92 Ratings

([Gartner](#))

Récompenses et distinctions : 9/10

Selon Bard, en 2023, IFS a été nommé "Leader" dans le Magic Quadrant for Manufacturing ERP de Gartner. En 2022, IFS a été nommé "Victoire d'or" dans le prix international Stevie Awards for Sales & Customer Service. En 2021, l'éditeur a été nommé "Meilleur fournisseur de logiciels ERP" par Finances Online et en 2020, "Leader" dans le rapport Forrester Wave™ for Cloud ERP for Midsize Organizations. De notre côté, nous constatons qu'IFS est également reconnu comme leader par PeerSpot, G2 (automne 2023). IFS s'est donc clairement imposé dans le paysage des ERP référents pour moyennes et grandes entreprises.

(Linkedin)

Interface et expérience utilisateur : 7/10

Retours des utilisateurs sur l'interface :

Avis G2 :

Brett D.
Head of IT & Digital Transformation
Enterprise (> 1000 emp.)

Validated Reviewer ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★★ Jun 15, 2023

"IFS Superior Tier 2 ERP solution."

What do you like best about IFS?

The thing I find most helpful about IFS is the ability to get access to key information metrics via dashboard/lobbies capability. Having used other tier 2 ERP solutions. I find the user interface and general strength of the product to be far superior.

What do you dislike about IFS?

We are currently using IFS, apps, 10, which is good, however, having recently seen a preview of IFS cloud, the current interface is significantly inferior. Very much looking forward to upgrading to IFS cloud.

BW

Be W.
Global Director Business Systems
Enterprise (> 1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: Organic

★★★★⯪ Jun 15, 2023 (Original Nov 26, 2022) ❓

"Powerful ever expanding and improving mid tier ERP"

What do you like best about IFS?

The user interface and flexibility of configuration options provide enough degrees of freedom to adapt to almost any situation.

What do you dislike about IFS?

Nitpicky, but how IFS has set Company/site access alongside but not directly connected to core permissions sets up a 'false choice' between allowing users access across companies or maintaining lock on security.

Verified User in Construction ⓘ
Enterprise (> 1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★☆ Jun 19, 2023 (Original Nov 22, 2022) ❓

"IFS applications, the best ERP you've probably never heard of."

What do you like best about IFS?

Great, modern user interface, the latest version IFS cloud has a cloud native, modern infrastructure.

Allan H.
I.T. Specialist - Senior I.T. Specialist - I.T. Manager - Director of I.T.
Enterprise (> 1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★☆ Sep 19, 2023 (Original Mar 28, 2023) ❓

"Difficult transition from a heavily modified ERP system-but we are happy with the functions/features"

What do you like best about IFS?
User interface is great - functions are flexible and customizable.

MD **Mihails D.**
consultant
Small-Business (50 or fewer emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★½ Jun 15, 2023 (Original Mar 23, 2023) ❓

"My review about implementation, usage and support of IFS Applications"

What do you like best about IFS?
Very scalable system in terms of the use of separate modules, getting only the necessary part of all functionality. Intuitive user interface.

Shaban A.
Mid-Market (51-1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★☆ Jun 17, 2023 (Original Mar 23, 2023) ❓

"Powerful ERP for manufacturing business, with a user-friendly interface"

What do you like best about IFS?
User-friendly, and versatile regarding manufacturing businesses.

(G2)

Avis Capterra :

(Capterra)

Peerspot :

Troy Zeleznik
ERP Systems Analyst at a manufacturing company with 1,001-5,000 employees

★★★★☆   Dec 29, 2022

The financial posting controls are quite handy. The user interface is really friendly, highly flexible, and pretty intuitive for end users.

FabrizioMagistrelli
Head of Business Applications at Bio Products Laboratory Limited

★★★☆☆   Jan 3, 2023

The most valuable features of IFS Applications in the latest version are the new user Arena interface. It's from Apps 9, but it brings more flexibility in usage, especially around different devices, such as mobile usage, which doesn't restrict you from using a computer. We are it for the HR side, and it's proving quite good. It has a new modern feel to it similar to a standard cloud application which enhances the user experience.

([Peerspot](#))

Gartner :

5.0 ★★★★★ Jun 14, 2023   Review Source: ⓘ

Product: IFS Field Service Management Software

IFS is a solid ERP

| Reviewer Function: Customer Service and Support | Company Size: 250M - 500M USD | Industry: Manufacturing Industry |

Amazing service. Extremely efficient service. Wish it was faster sometimes. But overall, we are loving the customization and easy use of this software. Better than any other ERP system I have used.

([Gartner](#))

Usability

1

The system is very difficult to use, overly complex, and difficult to learn. It also has limitations that are hard to overcome.

([TrustRadius](#))

Interface en image :

(IFS Community)

Conception réactive centrée sur l'humain :la conception de l'interface utilisateur et l'expérience utilisateur qui en résulte dans toute application sont fondamentales pour l'efficacité avec laquelle les gens interagissent, utilisent et adoptent la technologie. IFS Cloud offre une interface et une expérience utilisateurs homogènes pour vous permettre de passer facilement d'une partie de la solution à une autre, et d'en comprendre rapidement les interdépendances. Il est également facile de la configurer de sorte qu'elle propose les informations les plus pertinentes pour chaque utilisateur. Son fonctionnement basé sur un navigateur est adaptable, ce qui lui permet de s'adapter automatiquement à votre environnement actuel, qu'il s'agisse d'un grand ordinateur de bureau ou d'un téléphone portable. Vous pouvez ainsi prioriser votre charge de travail et exploiter les informations sur n'importe quel appareil. IFS Cloud fonctionne dans les navigateurs Windows, Mac, iOS ou Android. ([IFS](#))

Analyse : Les retours des utilisateurs sont assez mitigés. Certains trouvent l'interface très agréable et facile à utiliser et d'autres déplorent un grand manque d'intuitivité. Ce qui est certain, c'est que l'interface d'IFS ne fait pas du tout l'unanimité. C'était même un des points faibles de la solution. Mais IFS a récemment sorti une nouvelle interface de son ERP, à peu près en même temps que sa nouvelle identité visuelle et son nouveau site web. De notre analyse lors du visionnage des démonstrations, nous trouvons que les interfaces sont globalement claires, très simples, peut-être un peu trop pour une solution qui vient de sortir. Les témoignages directs que nous avons d'utilisateurs de la solution affirment qu'une fois prise en main, l'interface est intuitive et les possibilités de personnalisation de celle-ci sont « illimitées ».

Fonctionnalités et capacités : 9.5/10

Fonctionnalités

(Brochure de présentation IFS)

IFS est la solution la plus complète du marché selon nous. Elle regroupe l'ensemble des fonctionnalités de gestion d'entreprise, ce qui permet de n'avoir recours qu'à IFS pour gérer toute son activité à 360 degrés avec une même solution intégrée. De plus, IFS est un ERP très spécialisé et il permet de couvrir des besoins spécifiques à certains métiers comme nous le verrons dans le critère de compatibilité.

Intelligence artificielle intégrée:

Plateforme IFS Cloud

Une plateforme conçue spécialement pour votre secteur et équipée des dernières technologies, pour vous aider à gérer au mieux votre entreprise.

La plateforme IFS Cloud est performante, modulable et ouverte. Spécialement conçue pour votre secteur et privilégiant l'expérience client, offre des API 100 % ouvertes, est construit pour de hautes performances et intègre des innovations telles que l'intelligence artificielle, la ML et l'IoT tout au long du processus.

Créez de la valeur dès le premier jour

Profitez de fonctions prêtes à l'emploi, comme l'automatisation des processus, et de la possibilité de vous connecter à des données et logiciels externes. Optimisez votre solution en configurant l'expérience utilisateur, vos flux de travail et vos modèles de données. Développez votre activité avec des interfaces de programmation applicative ouverte à 100 % et la personnalisation en low-code.

Low Code, No Code

Kubernetes & Containerization

Choisissez votre mode développement sans compromis

Lancez IFS Cloud en tant que service géré par nous ou sur le site de votre choix, y compris le vôtre. Grâce à son architecture conteneurisée, vous bénéficiez du même logiciel et de la même expérience dans les deux cas. Et ultime avantage : vous pouvez aisément changer de modèle de déploiement si vos besoins évoluent.

Accélérez l'innovation, l'automatisation et les informations pour créer de la valeur

Des innovations prêtes à l'emploi, comme l'IoT et les jumeaux numériques. Automatisez et optimisez vos performances, avec le Machine learning (ML) et l'IA pour des applications dans tous les secteurs. Facilitez la prise de décision par la visualisation des données, les rapports et les analyses.

Digital Twins

Bard:

« Infor CloudSuite Industrial est une solution ERP (Enterprise Resource Planning) qui permet aux entreprises manufacturières de gérer leurs activités de manière centralisée. La solution intègre l'IA (Intelligence Artificielle) dans une gamme de fonctionnalités, ce qui permet aux entreprises de bénéficier d'avantages tels que l'amélioration de l'efficacité, la prise de décisions plus intelligentes et la création de nouveaux produits et services innovants.

Les différents types d'intégrations d'IA dans Infor CloudSuite Industrial

Infor CloudSuite Industrial offre une gamme d'intégrations d'IA dans différentes domaines, notamment :

- La gestion des opérations : L'IA peut être utilisée pour automatiser des tâches répétitives, telles que la saisie de données ou la maintenance prédictive. L'IA peut également être utilisée pour améliorer la prise de décision, par exemple en aidant les entreprises à planifier leurs ressources ou à identifier les risques potentiels.

- La gestion de la chaîne d'approvisionnement : L'IA peut être utilisée pour améliorer la visibilité de la chaîne d'approvisionnement, par exemple en aidant les entreprises à suivre les stocks et les commandes. L'IA peut également être utilisée pour optimiser les processus de la chaîne d'approvisionnement, par exemple en aidant les entreprises à réduire les coûts ou à améliorer la satisfaction des clients.

- La gestion des ressources humaines : L'IA peut être utilisée pour automatiser des tâches de RH, telles que le recrutement ou la paie. L'IA peut également être utilisée pour améliorer la prise de décision en matière de RH, par exemple en aidant les entreprises à identifier les talents ou à développer des programmes de formation.

Les avantages des intégrations d'IA dans Infor CloudSuite Industrial

Les intégrations d'IA dans Infor CloudSuite Industrial offrent de nombreux avantages aux entreprises manufacturières, notamment :

- L'amélioration de l'efficacité : L'automatisation des tâches et l'amélioration de la prise de décision peuvent contribuer à améliorer l'efficacité des entreprises manufacturières. Cela peut se traduire par des économies de coûts, une augmentation de la productivité et une amélioration de la qualité.

- La prise de décision plus intelligente : L'utilisation de l'IA pour analyser des données peut aider les entreprises manufacturières à prendre des décisions plus intelligentes. Cela peut se traduire par une meilleure compréhension des clients, une meilleure gestion des risques et une meilleure prise de décision stratégique.

- La création de nouveaux produits et services innovants : L'IA peut être utilisée pour développer de nouveaux produits et services innovants. Cela peut aider les entreprises manufacturières à rester compétitives sur le marché.

Les défis des intégrations d'IA dans Infor CloudSuite Industrial

Les intégrations d'IA dans Infor CloudSuite Industrial présentent également certains défis, notamment :

- Le coût : L'intégration de l'IA peut être coûteuse, en particulier pour les petites et moyennes entreprises.

- La complexité : L'intégration de l'IA peut être complexe et nécessiter des compétences spécialisées.

- La sécurité : L'intégration de l'IA peut soulever des questions de sécurité, en particulier en ce qui concerne la protection des données.

Conclusion

L'intégration de l'IA dans Infor CloudSuite Industrial offre de nombreux avantages potentiels, mais elle présente également certains défis. Les entreprises manufacturières qui envisagent d'intégrer l'IA dans Infor CloudSuite Industrial doivent bien comprendre les avantages et les défis potentiels avant de prendre une décision. »

Performances et usage de la solution

Federico A. in
CFO
Banking, 1-10 employees
Used the software for: Less than 6 months

Overall Rating	★★★★☆ 4.0
Ease of Use	★★★★★ 5.0
Customer Service	★★★★☆ 4.0
Features	★★★★☆ 4.0
Value for Money	★★★☆☆ 3.0
Likelihood to Recommend	8/10

Reviewer Source ?
Source: Capterra
October 31, 2022

"Great solution for a Small / Medium Business"

Overall: This solution really brought us some challenges but opportunities as well, we are currently evaluating its permanence in the company, so far so good.

Pros: It really works very well processing POs, monitoring assets, performing daily reports, we were also amazed how well it integrated with our other solutions.

Cons: Sometimes when preparing analytic reports, accessing old data can be challenging. Another improvement opportunity is that permission's workflow, it really does not make much sense, and we need to manually create one for every situation.

Alternatives Considered: Zoho CRM, NetSuite and Epicor CMS

Reasons for Choosing IFS Cloud: When performing the cost / benefit analysis IFS Cloud came with the highest ratio.

Switched From: Microsoft Excel

Bryanna A.
Master Scheduler
Electrical/Electronic Manufacturing, 501-1,000 employees
Used the software for: 2+ years

Overall Rating	★★★☆☆ 3.0
Ease of Use	★★☆☆☆ 2.0
Customer Service	★★★★☆ 4.0
Features	★★☆☆☆ 2.0
Value for Money	★☆☆☆☆ 1.0
Likelihood to Recommend	5/10

Reviewer Source ?
Source: SoftwareAdvice
August 21, 2018

"Consider everything during implementation"

Overall: I think IFS is a great tool for mass producers but if you custom manufacture anything then this is not the software for you. IFS works best for a standard product list with very little change. There is NO method for archiving information like a product option, customer, supplier, etc. so once something is entered in the system it is there forever and available as a selection. If your business has very little variables then this is probably the right system for you.

Pros: Good training options, support response if fairly quick. Once you learn to 'think like IFS' navigation is pretty easy.

Cons: Inflexible configuration and really only geared towards specific business types. Our custom manufacturing makes it really difficult to use many modules of the software adequately. There are a lot of things our implementation team either didn't adequately consider or configured incorrectly and we've been paying for it for a decade. Nothing is easily updated or changed and options in a drop down (or list of values) cannot ever be archived. No workflows exist in the system and permissions setup is a complete nightmare.

Verified Reviewer in
Software Engineer
Computer Software, 51-200 employees
Used the software for: 6-12 months

Overall Rating	★★★★☆ 4.0
Ease of Use	★★★☆☆ 3.0
Customer Service	★★★★☆ 4.0
Features	★★★☆☆ 3.0
Value for Money	★★★★☆ 4.0
Likelihood to Recommend	6/10

Reviewer Source ?
Source: Capterra
January 18, 2022

"Overall IFS Application Satisfaction"

Overall: In my 3 years, I've never advocated an ERP system. IFS is something I would endorse. It is a strong system with extensive capabilities that can be adapted to practically any corporate setting.

Pros: IFS makes reporting simple and may be done in a variety of ways, including using the incorporated Excel export tool. Second, may utilize the Business Analytics functionality to create complicated states and feed specialized views nightly to avoid affecting your production environment while compiling and running complex SQL queries. Third, users may generate rapid reports using a set of built-in tools that are simple to use and understand, requiring no IT professional to be operational in an efficient manner.

Cons: Very few customization choices, no employee self-service access, no automatic approval routines in the system, and a user interface that is difficult to use. If require a manual to download a report, something is plainly wrong with the UX design.

Pavan P.
Safety & Quality Leader
Food & Beverages, 51-200 employees
Used the software for: 2+ years

Overall Rating	★★★★☆ 4.0
Ease of Use	★★★★☆ 4.0
Features	★★★★☆ 4.0
Likelihood to Recommend	7/10

Reviewer Source ❓
Source: SoftwareAdvice
May 3, 2018

"This management system offers a wide variety of features and support to streamline supply chain inefficiencies "

Pros: The ability to track, locate and edit multiple stock sites within our warehouse. The ease of the search feature when searching for specific items, for example: tracking maintenance work orders not only by who the mechanic was who performed, but down to the minute by minute tracking of progress.

Cons: Search queries take long at times, and when they do take too long there's no "cancel" feature. This prompts several people to simply hard-close the program and reopen instead of waiting for the program to load. At times the program also freezes if too many features are accessed at once.

(Capterra)

EB　Emma B.
ADC Supoervisor
Mid-Market (51-1000 emp.)

| Validated Reviewer ✓ | Verified Current User ✓ | Review source: G2 invite on behalf of seller | Incentivized Review |

★★★★☆ Nov 16, 2022

"Easy to Use"

What do you like best about IFS?
Sceduling and the map function, making it easy to navigate

What do you dislike about IFS?
Schedule board performance, fetching all dayta and only displaying what is required slows down performance

Verified User in Furniture ⓘ
Mid-Market (51-1000 emp.)

| Validated Reviewer ✓ | Verified Current User ✓ | Review source: G2 invite on behalf of seller | Incentivized Review |

★★★★⯪ Nov 15, 2022

"IFS is a reliable solution"

What do you like best about IFS?
Once IFS is setup and running, it performs solidly day in and day out.

What do you dislike about IFS?
Setting up IFS initially is a challenge and support beyond the implementation team could be easier to access. Help screens are not intuitive.

([G2](G2))

Product Capabilities   4.4

([Gartner](#))
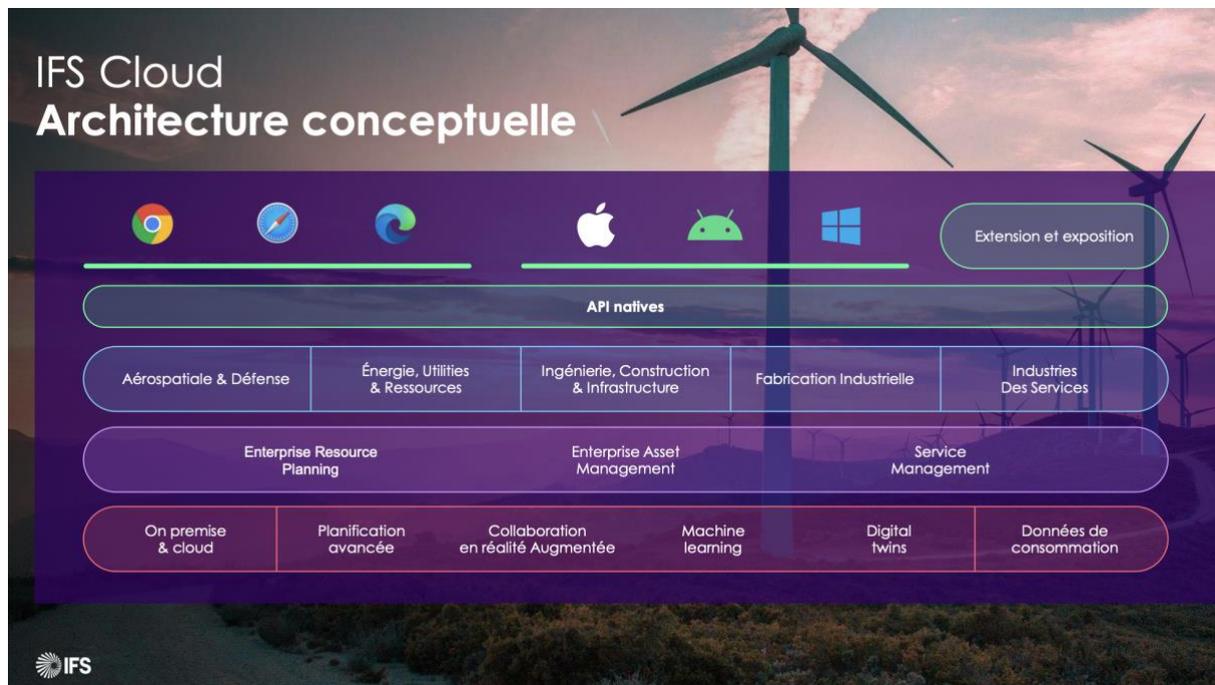
(Présentation IFS)

Analyse : IFS est une entreprise née sur le terrain. Et l'entreprise conserve cet ADN en verticalisant son ERP par type d'activité. Ainsi, cela lui permet de développer des fonctionnalités et des technologies spécifiquement adaptées aux besoins opérationnels des clients, ce qui lui confère un avantage concurrentiel majeur. Par ailleurs, grâce à des achats successifs, IFS ne propose plus qu'un ERP mais une plateforme Cloud qui intègre de nombreuses fonctionnalités tout en restant très pertinent sur chaque brique et en assurant l'intégration entre elles. De plus, l'architecture d'IFS Cloud est un atout, elle permet de gagner en stabilité, en performances et en flexibilité. IFS intègre beaucoup de nouvelles technologies comme le machine learning, l'assistance à distance, l'automatisation massive des processus, ou l'optimisation avancée. Mais l'inconvénient de l'ERP IFS réside dans ses innovations, qui souvent sont trop décalées par rapport aux habitudes et aux besoins des utilisateurs ce qui peut les troubler et complexifier l'utilisation du logiciel.

Sécurité : 9/10

« **Communication Security**
IFS Cloud extrenal network communication is always protected by TLS/SSL encryption (HTTPS). Since IFS Cloud is based on standard technologies it can be used with standard network-level security solutions such as firewalls, proxies and VPN-networks. If exposing the IFS Webserver/Middlewareserver to internet, URL filtering in proxy can be used to limit which URL's should be available publicly. Demilitarized zone (DMZ), hardened perimeter defense, and other firewall strategies; all of these can be used with IFS Cloud.

Access Security
System Access - All client requests to IFS Cloud will require authentication. User credential validation is performed through the OpenID Connect-protocol.
Application Access - The IFS Cloud architecture enforces a uniform role-based security model across the entire application. The role-based authorization model of IFS Cloud ensures that only authorized employees have access. Authorization can be performed by function (what can I do?) and data (what ranges of data may I see?).

Content Security
IFS Cloud relies on standard network, operating system, and database security, and does not add or require a proprietary layer. Only established technologies with known security properties are used, including OpenID Connect, HTTP and SSL/TLS.
IFS Cloud has a built-in log function that tracks all modifications to data, including details of what was modified by whom and what the previous values were. This creates a clear audit trail of all changes or removals of data. »

IFS intègre également les systèmes de sécurisation suivants :
- Utilisateurs
- Authentification de l'utilisateur
- Autorisation de l'utilisateur
- Jeux de permissions
- Privilèges du système
- Points de contrôle de sécurité

- Audit des accès au système
- Sécurité du contenu
- Exposition de l'IFS Cloud à Internet
- Keystores et signatures numériques

([Docs IFS](#))

« IFS Cloud est mis à jour deux fois par an avec de nouvelles fonctionnalités, ce qui vous permet d'accéder rapidement à nos dernières capacités et améliorations. Votre activité en sera très peu impactée et vous pourrez suivre l'évolution du paysage informatique. Les mises à jour mensuelles de service garantissent la solidité et la sécurité de votre solution à chaque étape du processus.

Nous vous donnons le contrôle de votre solution. Dès la mise en œuvre initiale jusqu'à la fin de son utilisation, que vous le gériez vous-même ou que vous invitiez IFS ou l'un de nos partenaires à s'en occuper pour vous. » ([IFS](#))

Security (2)		8.5
Role-based user permissions		8.0
Single sign-on capability		9.0
Security (2)		5.5
Role-based user permissions		6.0
Single sign-on capability		5.0
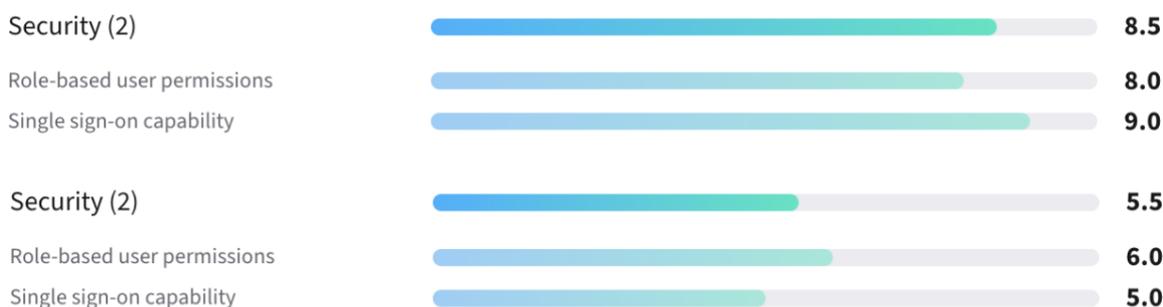
([TrustRadius](#))

Troy Zeleznik
ERP Systems Analyst at a manufacturing company with 1,001-5,000 employees

★★★★⯪   Dec 29, 2022

The next version has already been released, and some of the technical things are a little bit behind the curve in development. This is specifically security, maintenance, security role maintenance, and creation. This is in their new product, called IFS Cloud.

([PeerSpot](#))
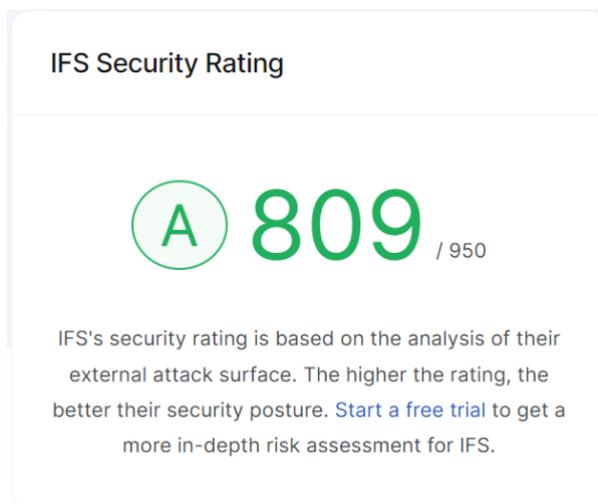
([UpGuard](#))

Analyse : IFS met en œuvre des protocoles de sécurité de pointe pour protéger les données sensibles de ses clients. Cela comprend des mesures telles que l'authentification multi-facteurs, le chiffrement des données en transit et au repos, des autorisations granulaires basées sur les rôles, et des audits de sécurité réguliers. De plus, IFS suit les meilleures pratiques de conformité avec les réglementations telles que le RGPD (Règlement général sur la protection des données) pour garantir la confidentialité des informations personnelles. L'entreprise s'engage à maintenir la fiabilité et l'intégrité des données de ses utilisateurs, ce qui en fait un choix rassurant pour les entreprises soucieuses de la sécurité de leurs informations. Cependant, IFS reste légèrement en retrait en matière d'innovation, de documentation et de maintenance de la sécurité par rapport aux références du marché.

Stabilité et évolutivité : 9/10

Ease of deployment, administration, and maintenance

4.6 ⭐ ▓▓▓▓▓▓▓▓▓▓░ (5)

([Gartner](#))

Valuable Features

- "Scalability-wise, I rate the solution a nine or ten out of ten since it is an extremely scalable solution that can be used for various use cases with thousands of users."

What do I think about the stability of the solution?

The tool is stable if it's appropriately implemented as a standard solution and according to the client's needs.

I rate the solution's stability an eight out of ten.

What do I think about the scalability of the solution?

The solution is highly scalable.

Many small businesses are using this solution.

I rate the solution's scalability a ten out of ten.

What do I think about the stability of the solution?

With IFS Cloud Platform, there is constant uptime apart from the time when my company deals with the product's release updates. When the product's release updates come out twice a year, we have to deal with a sort of short shutdown while it goes live, apart from which I don't see any unplanned downtime with the system at all. The solution has been very good since it has been up and running.

What do I think about the scalability of the solution?

Scalability-wise, I rate the solution a nine or ten out of ten since it is an extremely scalable solution that can be used for various use cases with thousands of users. The product is geared up to grow with the business.

What do I think about the stability of the solution?

I rate the solution's stability a ten out of ten.

What do I think about the scalability of the solution?

The solution can handle a minimum of 400 users.

What do I think about the scalability of the solution?

We have around 200 users.

What do I think about the stability of the solution?

It is a stable solution.

What do I think about the scalability of the solution?

It may be a scalable tool, but I am unsure since I use the older version. I don't know about the solution's scalability in the latest version. Hence, I won't be able to give any feedback. More than 500 people in my company are using the solution. I don't have any data on how many administrators in my company use the solution. We are upgrading the solution to the latest version since we are increasing the usage of the solution in our company.

What do I think about the stability of the solution?

IFS was installed on local server and it was very stable.

Which solution did I use previously and why did I switch?

We did previously use small local systems with modules for inventory, finances, and customer orders.

What do I think about the scalability of the solution?

I would rate the scalability of IFS Applications as a seven out of ten. This tool is used by about 500 users in our company. However, since we use the enterprise license, there is a case of live use where we can use the expense-approving features and more. Therefore, I expect almost every employee in my company to use the solution.

IFS Applications are multi-site systems where we can extend the usage by opening new sites. We don't use many instances of the multi-site feature of IFS. However, I have seen it in the past.

We are rolling out HR, warehouse management, and perhaps manufacturing in the future. Therefore, there can be around 400 heavy users and thousands of light users for approving things. The number of users is expected to grow quite soon.

What do I think about the stability of the solution?

I find IFS Applications very stable.

What do I think about the scalability of the solution?

Scalability in IFS Applications is very good, so it's a nine out of ten.

What do I think about the stability of the solution?

I give the stability an eight out of ten. Considering IFS Cloud is the new version of the system, we have encountered instability issues with it. We have had cases of unplanned outages, but we must bear in mind that all manmade systems experience outages. In that regard, IFS is no exception and I would not say that the stability issues are particularly bad. It can be difficult to manage multiple responsibilities, such as the customer hosting the system and then the system going down. The stability of the system in most cases cannot be attributed to IFS because it is likely due to a different root cause.

What do I think about the scalability of the solution?

I give the scalability of the solution a nine out of ten. From a technical perspective, scalability can be achieved by allocating more resources or by moving the system to a cloud environment, allowing the backend to be scaled quite easily. The IFS system is highly scalable, both in terms of integrations and computing power, due to its open APIs. The solution is also highly flexible in terms of licensing, with the ability to purchase subscription licenses for additional users. Finally, the system is designed to handle multi-company mergers, with the ability to easily create subsidiary entities within the same system.

What do I think about the stability of the solution?

I believe IFS is pretty stable. Everything is adaptable. It's a strong ERP system.

What do I think about the scalability of the solution?

I rate IFS Apps eight out of 10 for scalability. It is super-scalable for now. In the cloud, they are internalizing scalability, trying to do it themselves instead of letting third parties do it.

What do I think about the stability of the solution?

I rate IFS nine out of 10 for stability. In the last 14 years, the only crashes or outages have been due to internal problems, not the application. For example, the first company ran IFS on an in-house server, and we had server issues. The application itself is solid. Any issues have been caused by hardware on our end or a server problem on the cloud platform where it's hosted.

What do I think about the scalability of the solution?

I rate IFS eight out of 10 for scalability. Each release has several updates before they bring out the new release. For example, my company is on version 10, update 7. Some of the issues or projects we want to do require us to be on update 19. At times, it isn't easy to go from update 7 to update 12

We have to check with IFS to see if we can automatically go from 7 to 12 and not have to implement the update incrementally. We contacted IFS, and they told us there are no significant code changes so we can go straight to 12. Sometimes, there are restrictions depending on the code that's been changed. Or they might have added new functionality that requires you to update step by step rather than make that big jump between updates.

The other day, we talked about going from 12 to 19, which is a significant jump. We're unsure if we can do that directly or if we must apply other updates along the way. You don't want the current processes affected by moving to a higher update. Our team has to do a lot of work to test all our processes in a test environment with 12. If you do it incrementally, you have to try each update.

When it's time to implement these updates, they should know what issues they might encounter. Not every customer will have the same problems. A lot of it comes down to customization. If we've requested modifications to the core system, that also factors into our testing. IFS is delivering the update to the core solution, but we have to consider custom fields, venues, pages, etc., that we have in place. We have to make sure that these work with the updates.

What do I think about the stability of the solution?

In the on-premise version of the solution we had not experienced a lot of downtimes, but there are many other factors involved with the on-premise version's infrastructure that could cause downtime not related to the actual solution. The cloud version has been very stable.

I rate the stability of IFS Applications a nine out of ten.

What do I think about the scalability of the solution?

IFS Applications is highly scalable. This is not only its ability to handle large volumes of data but also in terms of its ability to add new modules and features over time. IFS Applications has a lot of sub-modules to choose from, which can be confusing to navigate, but it also provides the capability to add new components if needed. Additionally, the solution can be localized for new countries as needed, which allows for a high level of flexibility and capability.

We have approximately 4,000 users using this solution across the globe.

Whether we use the solution on a daily basis depends on the specific module, but for many users, it is used on a daily basis. However, for management-level users, it may be used less frequently. For those who are responsible for inputting transactions, it would be a daily task. 70 percent of users are using the solution on a daily basis.

I rate the scalability of IFS Applications a nine out of ten.

What do I think about the stability of the solution?

The stability of IFS Applications modules has been mixed. We use the payroll module in a niche area, and it has not been very stable in the past. However, the newer version 10 is much more stable. The finance, supply chain, and manufacturing modules have been generally stable. It is important to note that any issues we have experienced with IFS Applications have been a result of our own setup rather than the fault of the solution. It is a case of "junk in, junk out."

We have implemented three robust backups and have new infrastructure and data centers in place. I have not experienced any issues with the solution since these changes were made.

I rate the stability of IFS Applications a nine out of ten.

What do I think about the scalability of the solution?

IFS Applications is a scalable solution. Our business model is that we are a single-site user of IFS Applications, although our parent company uses SAP. If we needed to scale up our use of IFS Applications, we have an in-house team that can handle it from a technical and infrastructure standpoint. It would not be a problem.

We have approximately 542 users using this solution and we plan to increase our usage with HR to 1,000 users.

I rate the scalability of IFS Applications an eight out of ten.

What do I think about the stability of the solution?

I would rate the stability as nine out of ten. It's extremely stable. I can't remember the last time we had an issue.

What do I think about the scalability of the solution?

I would rate the scalability as 10 out of 10. It's very scalable for multi-companies and multi-currency.

What do I think about the stability of the solution?

IFS Applications is stable.

What do I think about the scalability of the solution?

IFS Applications is scalable because it has a .Net application and WebLogic, which give it more flexibility in terms of scalability.

(PeerSpot)

Connectivité et intégration : 7/10

Srinivasan N.
Director, Business Development
Mid-Market (51-1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller

★★★★★ Sep 16, 2023 (Original Sep 13, 2021) ?

"Intuitive and User friendly ERP"

What do you like best about IFS?

Uncluttered menu and robust processes. Time to train new employees is minimal.

What do you dislike about IFS?

Lack of integration with 3rd party tools such as Slack / Outlook for easier work coordination.

Verified User in Semiconductors ⓘ
Mid-Market (51-1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★⯪ Jun 15, 2023

"Easy to customize fields and easy to navigate as an admin"

What do you like best about IFS?

The ability to create custom reports and integrate them with Crystal Report.

Hennie V.
Head: Business Support
Mid-Market (51-1000 emp.)

| Validated Reviewer ✔ | Verified Current User ✔ | Review source: G2 invite on behalf of seller | Incentivized Review |

★★★★⯪ Nov 15, 2022

"IFS provides a modern and intuitive ERP experience at an affordable price point."

What do you like best about IFS?

- easy to use

- modern interface

- Lobbies! The dashboards make relevant data readily available

- strong integration between modules

- can do substantial customisation without affecting the source code (makes upgrades easier)

Sreekanth S.
Manager
Mid-Market (51-1000 emp.)

| Validated Reviewer ✔ | Review source: G2 invite | Incentivized Review |

★★★★★ Feb 20, 2023 (Original Apr 24, 2022) ⑦

"IFS Review"

What do you like best about IFS?

Customisation and constant updates are really great features. Support offered SLDC is awesome. They listen to us carefully in order to bring the best possible solutions.Interactive dashboards and export features are added advantages.

What do you dislike about IFS?

There is not a lot to dislike about the application. May be better integration with other tools will help a bit and cost factor. I donot have such other dislikes during my usage.

(G2)

Ebrahim A.
Director
Accounting, 1-10 employees
Used the software for: 6-12 months

Overall Rating	★★★★☆	4.0
Ease of Use	★★★☆☆	3.0
Customer Service	★★★★☆	4.0
Features	★★★★★	5.0
Value for Money	★★☆☆☆	2.0
Likelihood to Recommend	[███████]	7/10

"The best for high volume information processing"

Pros: User friendly Open database structure Ease of interface and integration Ease of automation Unlimited user-configurations and customized reports Availability of a wide array of features

Cons: Extremely costly to buy and maintain Slow customer support ticket processing Unavailability of local support

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Rob M.
Freight & logistics Manager
Transportation/Trucking/Railroad, 51-200 employees
Used the software for: 1-2 years

Overall Rating	★★★★☆	4.0
Ease of Use	★★★★☆	4.0
Customer Service	★★★★★	5.0
Features	★★★★☆	4.0
Value for Money	★★★☆☆	3.0
Likelihood to Recommend	[█████]	5/10

Reviewer Source ❓
Source: Capterra
December 6, 2022

"IFS CLoud"

Overall: existing software, mainly used by long standing employees as we integrate to a different system

Pros: Ease of access - Transferring manual data to produce freight rates was a simple process

Cons: Pricing per/consignment - found that it was too expensive compared to other services

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Federico A. in
CFO
Banking, 1-10 employees
Used the software for: Less than 6 months

Overall Rating	★★★★☆	4.0
Ease of Use	★★★★★	5.0
Customer Service	★★★★☆	4.0
Features	★★★★☆	4.0
Value for Money	★★★☆☆	3.0
Likelihood to Recommend	[████████]	8/10

Reviewer Source ❓
Source: Capterra
October 31, 2022

"Great solution for a Small / Medium Business"

Overall: This solution really brought us some challenges but opportunities as well, we are currently evaluating its permanence in the company, so far so good.

Pros: It really works very well processing POs, monitoring assets, performing daily reports, we were also amazed how well it integrated with our other solutions.

Cons: Sometimes when preparing analytic reports, accessing old data can be challenging. Another improvement opportunity is that permission's workflow, it really does not make much sense, and we need to manually create one for every situation.

Alternatives Considered: Zoho CRM, NetSuite and Epicor CMS

Reasons for Choosing IFS Cloud: When performing the cost / benefit analysis IFS Cloud came with the highest ratio.

Switched From: Microsoft Excel

([Capterra](#))

([Peerspot](#))

([Gartner](#))

Bard :
« Bien sûr. La capacité d'intégration d'IFS est l'une de ses principales forces. IFS propose un large

éventail d'options d'intégration, ce qui permet aux entreprises de connecter IFS à leurs systèmes existants et de créer des processus métier intégrés.

IFS propose les options d'intégration suivantes :
- **Intégration native :** IFS propose une gamme d'intégrations natives avec des systèmes tiers, tels que les systèmes de gestion des relations clients (CRM), les systèmes de gestion de la chaîne d'approvisionnement (SCM) et les systèmes de gestion de la relation client (CRM). Ces intégrations sont conçues pour être faciles à configurer et à utiliser.
- **Intégration personnalisée :** IFS propose également des options d'intégration personnalisées pour les systèmes qui ne sont pas pris en charge par les intégrations natives. Ces intégrations peuvent être développées par IFS ou par un partenaire certifié IFS.
- **Intégration basée sur des API :** IFS propose un ensemble d'API ouvertes qui peuvent être utilisées pour intégrer IFS à des systèmes tiers. Ces API sont flexibles et peuvent être utilisées pour créer des intégrations personnalisées. »

« **Conception réactive centrée sur l'humain :** la conception de l'interface utilisateur et l'expérience utilisateur qui en résulte dans toute application sont fondamentales pour l'efficacité avec laquelle les gens interagissent, utilisent et adoptent la technologie. IFS Cloud offre une interface et une expérience utilisateur homogènes pour vous permettre de passer facilement d'une partie de la solution à une autre, et d'en comprendre rapidement les interdépendances. Il est également facile de la configurer de sorte qu'elle propose les informations les plus pertinentes pour chaque utilisateur. Son fonctionnement basé sur un navigateur est adaptable, ce qui lui permet de s'adapter automatiquement à votre environnement actuel, qu'il s'agisse d'un grand ordinateur de bureau ou d'un téléphone portable. Vous pouvez ainsi prioriser votre charge de travail et exploiter les informations sur n'importe quel appareil. IFS Cloud fonctionne dans les navigateurs Windows, Mac, iOS ou Android.

Lobbies : accédez à des tableaux de bord configurables qui présentent les informations les plus importantes pour chaque rôle et qui peuvent être adaptés aux besoins individuels et sectoriels.

Expérience de marque : communiquez les couleurs, le logo et l'image

Extension office

Application mobile saas

Connectez et étendez votre solution IFS Cloud à votre paysage applicatif plus large ainsi qu'à une grande variété de plateformes, d'outils, de sources de données, et plus encore, à l'intérieur et à l'extérieur de votre entreprise. Que vous utilisiez une plateforme low-code pour étendre la solution à des applications de tâches spécifiques, ou extraire des données à utiliser dans un modèle de machine learning, votre logiciel principal est conçu pour être connecté et étendu, dès le départ. La solution IFS Cloud est également pensée en fonction des interfaces de programmation applicative REST standard. Par conséquent, tout ce que vous pouvez exécuter dans IFS Cloud, vous pouvez le faire également dans nos interfaces de programmation applicative ouvertes, pour plus de simplicité. »

(IFS)

Voir documentation :
https://docs.ifs.com/techdocs/Foundation1/050_development/024_integration/

Analyse : IFS offre des possibilités d'intégration intéressantes. D'abord entre les modules proposés par IFS au sien de la plateforme IFS Cloud, mais également avec d'autres logiciels grâce aux API. Cependant IFS accuse un retard au niveau des connexion préconfigurées avec des solutions tierces célèbres, ce qui est très demandé par les entreprises.

Implémentation : 7/10

How was the initial setup?

Deploying the system, installing the servers, and getting everything set up like that - as long as you've got technical resources around you, you can do that stuff pretty easily.

It's a difficult thing to score really - I'll give it an eight out of ten as, if you have the right resources, deployment is simple but deploying and stabilizing the software is just a small step in actually being able to run a business on it.

The reality of an ERP implementation is that you're coming in to essentially take over a whole business, and the most complicated part of that is aligning software with business processes. People that have never used the software before have processes that are not necessarily aligned out of the box. There are potentially changes in terminology and changes to processes so synchronizing between the software and the company that's now chosen to use it, can be difficult.

The deployment time will obviously depend on the business. Usually, things like the size of the user base come into play. Mostly the biggest factor is the appetite for it outside of the boardroom. On average, deployment to being fully live is probably 12 to 14 months but it will be different for every company.

How was the initial setup?

The initial setup was okay. There were no problems during the process.

How was the initial setup?

The initial setup for IFS Applications was easy, especially when you compare it to SAP.

On average, deploying IFS Applications takes three months from start to finish, but that's because my company has many departments.

How was the initial setup?

The solution's initial setup process was complex.

How was the initial setup?

The simplicity or complexity related to the product's initial setup phase is something that actually depends on the complexity of the business where the setup phase is being carried out. Suppose the setup phase is carried out in a standard manner. In that case, it is not a complex process since it's quite an intuitive solution that you can integrate with ClickLearn, providing very effective training materials for new start-ups. If you have a very complex business, you can use the solution since it's extremely functional. The more you want to do with the product, the more complex the projects can become. My company recommends always adopting standard processes when you can during the setup phase. There are opportunities in the product provided if you have specific business cases since IFS Cloud Platform is very functional and flexible, so it can be tailored to your specific needs. If the business requires it, the product can get quite complex, but if you use it in a standard way, it's not too bad as a product to implement.

The solution is deployed on a private cloud.

How was the initial setup?

The solution is easy to launch and install on your machines. The time it takes to deploy the solution depends on the level you will use IFS. If you're using it at a high level, it may take time to install the solution, but at a small level, the solution can be deployed with a few clicks on a Windows system.

We don't need a lot of staff to maintain the solution. You will need staff during implementation, but after that, one to two staff members are enough for modification and customization.

What do I think about the scalability of the solution?

I would rate the scalability of IFS Applications as a seven out of ten. This tool is used by about 500 users in our company. However, since we use the enterprise license, there is a case of live use where we can use the expense-approving features and more. Therefore, I expect almost every employee in my company to use the solution.

IFS Applications are multi-site systems where we can extend the usage by opening new sites. We don't use many instances of the multi-site feature of IFS. However, I have seen it in the past.

We are rolling out HR, warehouse management, and perhaps manufacturing in the future. Therefore, there can be around 400 heavy users and thousands of light users for approving things. The number of users is expected to grow quite soon.

How was the initial setup?

I have experience with the implementation of IFS version 2003. We have been upgrading this solution and have experience with every second major version.

I would rate the implementation of the solution somewhere around seven and eight. I wouldn't say that there is anything special about their implementation. There is the documentation methodology and consultants for it.

We don't host a single server. It is outsourced to a third party. Everything is hosted either in the hosting center, Azure, or IFS which we rented as a service. It is really hard to comment on the time taken for deployment since it varies based on implementation and upgrade. Moreover, the projects run around the year. The time taken for deployment depends on whether you are installing the solution in one warehouse or in warehouses around the world.

The steps that we take for the deployment of the solution include pre-study, feasibility study, designer bills, user testing, and the 'go live' step.

How was the initial setup?

I give the initial setup an eight out of ten. There is still a lack of comprehensive, step-by-step documentation and a steep learning curve, making the process difficult even for experienced technicians.

The integration of IFS Applications, the most up-to-date version, is incredibly straightforward. All system endpoints are open to customers with the appropriate license, making it a breeze to get started with integrating the system. This is a far cry from what it was like 20 years ago! In the past, customizing or integrating a system often required extensive tailoring and extensive coding from integration companies. However, this is no longer the case. Setting up the backend and server infrastructure for a system is now quite simple. We can choose to install the system in our own data center, in the cloud, or in an IFS data center. This is known as a managed or fast system, where IFS runs the backend and the customer can simply use the system.

Typically, in our company, we install the most up-to-date version of the system. Assuming we already have the necessary infrastructure in place, such as servers, deploying the system and performing quality assurance can be done in a matter of days.

How was the initial setup?

I rate IFS seven out of 10 for ease of setup. IFS has done a great job on the documentation. The setup's complexity depends on the implementation you're doing. We originally had IFS on in-house servers then they migrated to the cloud. There are different setups, so the deployment will also vary depending on the version you're using, but they're excellent at leading you through the implementation process and making their resources available to help you.

What about the implementation team?

IFS will assign specific resources to support your implementation, and your team doesn't change, so you know who you're dealing with. You work with the same people through the implementation unless someone goes on vacation or leaves the company. There's consistency in the team you work with.

How was the initial setup?

The initial setup of IFS Applications is relatively straightforward, but it also depends on the level of engagement and capabilities of the customer and consultant involved. However, in comparison to other similar applications, IFS Applications are relatively easy to set up initially.

The setup ease is as good as the person who is doing it.

I rate the initial setup of IFS Applications a seven out of ten.

How was the initial setup?

Deploying the system, installing the servers, and getting everything set up like that - as long as you've got technical resources around you, you can do that stuff pretty easily.

It's a difficult thing to score really - I'll give it an eight out of ten as, if you have the right resources, deployment is simple but deploying and stabilizing the software is just a small step in actually being able to run a business on it.

The reality of an ERP implementation is that you're coming in to essentially take over a whole business, and the most complicated part of that is aligning software with business processes. People that have never used the software before have processes that are not necessarily aligned out of the box. There are potentially changes in terminology and changes to processes so synchronizing between the software and the company that's now chosen to use it, can be difficult.

The deployment time will obviously depend on the business. Usually, things like the size of the user base come into play. Mostly the biggest factor is the appetite for it outside of the boardroom. On average, deployment to being fully live is probably 12 to 14 months but it will be different for every company.

How was the initial setup?

The initial setup of IFS Applications was difficult due to the minimal usage at the time. My organization first implemented IFS Applications in 2012, and it was a very basic version. Many processes were carried out using spreadsheets and other systems. In order to upgrade to the latest version (version 10 at the time), we had to completely re-implement the solution and define processes and documents, as it involved 2B processes.

The business change was more challenging than the solution itself because we couldn't simply upgrade it without any value or return on investment. The solution had issues with data accuracy and governance controls, as it was not well-maintained or well-governed. We implemented frameworks and standards to address these issues, and we also had to go through a proper channel and due diligence process for any changes due to validation requirements. With version 10 running, we have mostly direct processes on the system without the use of spreadsheets. The reporting and data input coming from the system, and we can use it to demonstrate accuracy for audits by the FDA or MHRA as a single source of truth.

Another issue with IFS is the difficulty in obtaining validated status for a cloud solution. If we host the solution on our own servers, we can qualify the hardware, servers, and operating system ourselves and maintain control over it. However, if IFS Applications moves to use AWS or Azure, we would have to qualify for that move. I am not sure what IFS Applications currently uses for hosting.

I rate the initial setup of IFS Applications a four out of ten.

How was the initial setup?

I would rate setup as eight out of ten.

Implementing IFS isn't that hard. It's pretty straightforward to get data into IFS. As with all implementations, the difficulty is understanding or loosening users up from the current thought processes and getting them more situated into best practices and slightly different ways of doing things with the same outcome. I'm in the middle of an implementation now, and IFS can do what is needed across the board. As always with the implementations, it's tough with training users and their experience. As far as the actual implementation of the system, given the data, it's pretty straightforward.

The nice thing about IFS is that the IT types can make the learning curve less steep, given the features that are in IFS. One of the cool features is that you can configure the interface and pre-position or pre-save corporate-wide queries. There are things you can do and push out to all users or some users, depending on how you manage the system.

There are some things that IT can do to make it simple for people who just want to do their job and go home. Some things can be configured and pushed out to users that make their daily lives a lot easier. They don't need to be experts in IFS or experts in the system at all. They can be a light user and still be very productive.

We just upgraded from version 9 to 10. It took a full weekend. We uplifted the whole database into the new Oracle. We have a lot of data, so it took a weekend, but that's probably the worst case scenario. In some implementations, there are mods from IFS that are formally part of their package but not part of the production version out of the box. I don't think it would be that long because you'd get the package, but it's just a little bit more difficult to manage as you get your executables, install them, and test them. Those modifications need a significant amount of testing over the usual out-of-the-box solution.

You don't need that many people to deploy the solution. You might need two people, but it boils down to one person in each expertise area. You need one person in Oracle and then someone who is going to install all of the executables that are actually IFS. On top of that, you end up with your IT team that interfaces with the users. It just depends on how many users you have, how technical your implementation is, and how many people you need to support all those people and the level of implementation complexity.

How was the initial setup?

The initial setup is straightforward, and even less-experienced people should be able to handle it. Deployment will take around six months for small organizations and a year for larger ones.

How was the initial setup?

The initial setup was complex.

([Peerspot](#))

Ease of deployment, administration, and maintenance

4.6 ⭐ � (5)

(Gartner)

Business international / national :

International	Oui
National	Oui

Hébergement :

Cloud	Oui
On-Premise	Oui
SaaS	Oui
Hybride	Oui

Développements spécifiques :

Peu	Oui
Beaucoup	Oui

Implémentation :

< 1 mois	Non
1 à 6 mois	Non
6 à 12 mois	Oui
> 12 mois	Oui

Couverture fonctionnelle :

Finance et comptabilité	Oui
CRM	Oui
Vente	Oui
RH	Oui
Gestion de projet	Oui
Achats	Oui
Production	Oui
Logistique	Oui
Gestion des services	Oui
Gestion des actifs	Oui

Rapport qualité prix : 6/10

Période d'essai :
IFS ne propose pas d'essai gratuit de la solution.

Transparence :
IFS ne donne aucune indication sur les tarifs de Netsuite.

Prix :

Rob M.

Freight & logistics Manager
Transportation/Trucking/Railroad, 51-200 employees
Used the software for: 1-2 years

"IFS CLoud"

Overall: existing software, mainly used by long standing employees as we integrate to a different system

Pros: Ease of access - Transferring manual data to produce freight rates was a simple process

Cons: Pricing per/consignment - found that it was too expensive compared to other services

Overall Rating	★★★★☆ 4.0
Ease of Use	★★★★☆ 4.0
Customer Service	★★★★★ 5.0
Features	★★★★☆ 4.0
Value for Money	★★★☆☆ 3.0
Likelihood to Recommend	5/10

Reviewer Source ⓘ
Source: Capterra
December 6, 2022

(Capterra)

Guillermo V.

Planning, Innovation and ERP Manager
Mid-Market (51-1000 emp.)

Validated Reviewer ✓   **Verified Current User** ✓   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★☆ Nov 15, 2022 (Original Sep 13, 2021) ⓘ

"Wonderful product, but consultancy services should improve"

What do you like best about IFS?

The product is very reliable and user-friendly in most of the operations. There is a lot of customization options that can be done by the customer and free of charge. It just needs the proper knowledge about the software, and you will be able to adapt it to your company's needs.

Interactive dashboards (called lobbies in IFS) are an excellent way to make the job easier for end-users: they will see the correct information to perform the right task at the right moment. Lobbies are also great when it comes to data discovery for chiefs and directors.

What do you dislike about IFS?

Support service is average. Consultants lack the project management skills and ability to achieve a successful implementation of the software.

We would like to have more flexibility for increasing or decreasing the number of licenses for a reasonable price.

Hennie V.
Head: Business Support
Mid-Market (51-1000 emp.)

✉ 🔗 …

Validated Reviewer ✓   Verified Current User ✓   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★⯪ Nov 15, 2022

"IFS provides a modern and intuitive ERP experience at an affordable price point."

MK Mohamed K.
IT & QHS Director
Mid-Market (51-1000 emp.)

✉ 🔗 …

Validated Reviewer ⌄   Verified Current User ⌄   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★⯪ May 16, 2023 (Original Nov 15, 2022) ❓

"I find IFS a very reliable system"

What do you like best about IFS?

Reliability, we started using IFS in year 2003, and we encountered a very reliable system, even we stayed 2 years without IFS support yet minimal bugs or errors encountered.

What do you dislike about IFS?

1- Maintenance price, is very high around 21% of the license price and based on number of users along with the modules price.

Jack J.
ERP Supply Chain Coordinator
Enterprise (> 1000 emp.)

✉ 🔗 …

Validated Reviewer ⌄   Verified Current User ⌄   Review source: G2 invite on behalf of seller   Incentivized Review

★★★★⯪ Jun 15, 2023 (Original Mar 24, 2023) ❓

"Honest Review of IFS"

What do you like best about IFS?

Straightforward to navigate through the application

Endless customisable menus and events to tailor to customer needs

Friendly and approachable IFS Cloud + Consultancy Team

Excellent knowledge-based forums and windows available for IFS Customers

What do you dislike about IFS?

Even though there are endless customisable menus and events - the majority of time require a modification and a cost to the customer due to it not being able to change the standard configuration

Sivasubramanian M.
CIO
Enterprise (> 1000 emp.)

Validated Reviewer ✔ | Verified Current User ✔ | Review source: G2 invite on behalf of seller | Incentivized Review

★★★☆☆ Sep 29, 2022

"IFS Customer Focus Changed"

What do you like best about IFS?

As a Product IFS is Good for certain Business sectors. It meets the required business processes. Cost-Effective.

Verified User in Building Materials ⓘ
Mid-Market (51-1000 emp.)

Validated Reviewer ✔ | Review source: G2 invite on behalf of seller | Incentivized Review

★★★★☆ Jul 31, 2023

"IFS app review"

What do you like best about IFS?

Flexibility of the application and the ability to expand and adapt to your own needs.

What do you dislike about IFS?

Costs, implementation time, and especially the method of servicing.

Verified User in Chemicals ⓘ
Mid-Market (51-1000 emp.)

Validated Reviewer ✔ | Verified Current User ✔ | Review source: G2 invite on behalf of seller | Incentivized Review

★★★★☆ Jun 15, 2023

"Top notch ERP Solution for businesses of all sizes!"

What do you like best about IFS?

IFS is a featured packed ERP Solution that works for 80% of our needs

What do you dislike about IFS?

The new upgrade path is very unrealistic. IFS requires a version upgrade every two years, which is very costly.

([G2](#))

Pricing

- "It is better to buy implementation services from IFS than from partners"
- "Licensing is on an annual basis, with no additional costs."
- "Ask for all-inclusive pricing, as they are pretty flexible if you ask for custom models."

Pricing

- "I consider it to be a well-priced solution compared to other mid-range or high-end ERP solutions."
- "We pay for a license to use the solution, which is not very expensive."
- "The pricing is relatively high compared to competitors."

(Peerspot)

Analyse : Pas de version d'essai, ni de démonstration instantanée, ni d'indications de prix, cela ne joue pas en faveur d'IFS, même si nous pouvons comprendre l'approche de l'éditeur, qui est de proposer une tarification modulaire, sur-mesure. Globalement, les utilisateurs trouvent les tarifs élevés au-delà des prix des licences, la maintenance, l'implémentation et le support sont à prendre en compte.

Ancienneté de l'entreprise, chiffre d'affaires, nombre de clients et d'employés : 10/10

Ancienneté de l'entreprise : 1983
Nombre de clients / utilisateurs : > 10 000 clients dans > 50 pays
Nombre d'employés : 4 000 employés
Chiffre d'affaires : ~ 1 milliards de $

Maillage du territoire : 8/10

Australia (3)
Brazil (1)
Canada (2)
China (1)
Czech Republic (1)
Denmark (1)
false (9)
Finland (2)
France (2)
Germany (3)
India (1)
Israel (1)
Italy (1)
Japan (1)
Netherlands (1)
Norway (2)
Oman (1)
Poland (3)
Portugal (1)
Singapore (1)
South Africa (1)
Spain (2)
Sri Lanka (2)
Sweden (3)
Switzerland (1)
Turkey (1)
UAE (1)
UK (4)
USA (1)

([IFS](#))

Analyse : IFS compte plus de 54 bureaux à travers le monde, et 2 en France. C'est nettement moins que les concurrents directs comme SAP, Oracle ou Microsoft, mais le maillage demeure intéressant.

Innovations : 7/10

Selon Bard, IFS Cloud propose les innovations suivantes :

- **IFS Augmented Reality :** Cette fonctionnalité permet aux utilisateurs de visualiser des données en réalité augmentée. Cette fonctionnalité peut être utilisée pour la formation des employés, la résolution des problèmes et la maintenance préventive.
- **IFS AI Insights :** Cette fonctionnalité utilise l'intelligence artificielle pour fournir des insights aux utilisateurs. Ces insights peuvent être utilisés pour améliorer la prise de décision et l'efficacité des opérations.
- **IFS Automation :** Cette fonctionnalité permet aux entreprises d'automatiser leurs processus métier. Cette fonctionnalité peut être utilisée pour réduire les coûts, améliorer la productivité et améliorer la conformité.

Analyse : IFS fait sa place parmi les grands ERP du marché, c'est un acteur émergent qui propose des innovations intéressantes mais encore dans l'ombre des concurrents (SAP, Microsoft, Oracle, Sage…).

Notoriété : 7/10

Notoriété de l'éditeur :

IFS souffre d'un manque de notoriété dans le monde. En effet, la popularité d'IFS ne reflète pas la qualité de la solution ni son ancienneté. Ces dernières années, l'entreprise suédoise a connu une renaissance à la suite de son rachat par le célèbre fonds d'investissement EQT Partners. L'entreprise a connu une croissance soutenue et a investi dans divers canaux d'acquisition client et de gain de notoriété.

Notoriété de la solution :

- **Nombre de résultats** : 12 100 000 résultats (IFS Cloud sur Google)
- **Popularité dans les sites spécialisés :** IFS est présent sur les 5 sites de récolte d'avis les plus connus, avec plus de **395** avis et une moyenne de **4.03/5**. L'ERP est pris en compte dans les grandes études comme le Magic Quadrant de Gartner et dans l'étude d'IDC Marketscape, Forrester ou autre.

Écosystème de partenaires : 9/10

IFS s'entoure de plus de 500 partenaires à travers le monde et 27 en France :

- 7opteam
- Accenture
- Adwents
- Arcwide
- BAW
- BearingPoint
- Capgemini
- Cedar Bay
- Concret
- Cooper Software
- DNA Stream
- DXC Technology
- Elmo Solutions
- Expleo
- FEKRA
- Hoist
- Infosys
- Groupe Kardol
- Axgrip
- Peacock
- Prodba
- ProV
- Six-Axe
- Tech Mahindra
- Vinfotech Consulting and Technology Services
- Wipro

Support : 5/10

John B.
Director - Corporate Technologies
Electrical/Electronic Manufacturing, 501-1,000 employees
Used the software for: 2+ years

Overall Rating	★★★★☆	4.0
Ease of Use	★★★★★	5.0
Customer Service	★★★★☆	4.0
Features	★★★★★	5.0
Value for Money	★★★★☆	4.0
Likelihood to Recommend	9/10	

Reviewer Source ❓
Source: SoftwareAdvice
August 21, 2018

"IFS user since 2008"

Overall: As with any ERP, the best way to evaluate is to talk to other companies that use it. Make sure that you talk to the users, not just the IT department or the ERP owner.

Pros: Most of our departments are using it across the company. Financials, Manufacturing, Maintenance, Sales, Logistics, Engineering, etc. Good integration options and nice programming interface. Lots of development resources to continually make improvements. Last major version seemed like the biggest one so far.

Cons: Like many ERPs, the user interface has lots of things that users will ignore or IT has to hide. If you have a weird process that isn't the norm in the industry, it will take more work to implement it. Support has room to improve.

Rich S.
Controller/ERP Manager
Aviation & Aerospace, 201-500 employees
Used the software for: 1-2 years

Overall Rating	★★★★★	5.0
Ease of Use	★★★★☆	4.0
Customer Service	★★☆☆☆	2.0
Features	★★★★★	5.0
Value for Money	★★★★☆	4.0
Likelihood to Recommend	8/10	

Reviewer Source ❓
Source: SoftwareAdvice
August 21, 2018

"Robust/Adaptable"

Overall: I've never recommended any ERP system in my 25 years. I would recommend IFS. It is a solid system with a very powerful functionality and can be tailored to fit to almost any business environment.

Pros: Overall, IFS is a powerful system with a great deal of functionality. It is fairly easy to use, and to customize to specific company and user requirements.

Cons: The English used in the package at times is difficult to follow/understand. Customer support is well... Customer support and finding third party consulting firms is challenging, at least in the US.

Jay G.
IT Director
Mining & Metals, 1,001-5,000 employees
Used the software for: 2+ years

Overall Rating	★★★★★	5.0
Ease of Use	★★★★★	5.0
Features	★★★★★	5.0
Likelihood to Recommend	10/10	

Reviewer Source ❓
Source: SoftwareAdvice
August 21, 2018

"IFS has been a great experience"

Overall: I would certainly recommend IFS to other customers.

Pros: We like the flexibility as well as the stability. IFS support has been great to work with. When we have worked with R&D, it's obvious that they care about the customer.

Cons: While it does not do everything the way we want it to, IFS is interested in making improvements so that it does.

Ebrahim A.
Director
Accounting, 1-10 employees
Used the software for: 6-12 months

Overall Rating	★★★★☆ 4.0
Ease of Use	★★★☆☆ 3.0
Customer Service	★★★★☆ 4.0
Features	★★★★★ 5.0
Value for Money	★★☆☆☆ 2.0
Likelihood to Recommend	7/10

Reviewer Source ⍰
Source: SoftwareAdvice
February 9, 2018

"The best for high volume information processing"

Pros: User friendly Open database structure Ease of interface and integration Ease of automation Unlimited user-configurations and customized reports Availability of a wide array of features

Cons: Extremely costly to buy and maintain Slow customer support ticket processing Unavailability of local support

([Capterra](#))

Quality of Support

6.4

ERP Systems Average:
8.1

TS   Tray S.
      Mid-Market (51-1000 emp.)

Validated Reviewer ✔   Verified Current User ✔   Review source: G2 invite on behalf of seller   Incentivized Review

★★★☆☆ Jun 16, 2023

"Legacy to cloud"

What do you like best about IFS?

IFS's upsides can be felt in its innovation and integration capabilities using IFS Cloud. The solution revolving around planning and scheduling optimization would best benefit our use cases.

What do you dislike about IFS?

Our support model is restricted because we use an older version and cannot move to the cloud. As we have issues arising, support from IFS would be greatly needed.

Paul L.
Chief Financial Officer
Mid-Market (51-1000 emp.)

| Validated Reviewer ✔ | Verified Current User ✔ | Review source: G2 invite on behalf of seller | Incentivized Review |

★★★★½ Sep 23, 2023 (Original Mar 23, 2023) ❓

"Overall a good ERP system with sufficient flexibility in setup options"

What do you like best about IFS?

The customizability of the software is a key feature, the SQL basis and features covering the majority of business transaction, setup types and adaptable to most regulatory environments.

What do you dislike about IFS?

The response time from IFS support for technical bugs can vary, and at times the wait time to resolve issues has been too long for normal business needs, we have waited months at times for a fix of a certain bug.

Verified User in Medical Devices ⓘ
Mid-Market (51-1000 emp.)

| Validated Reviewer ✔ | Review source: G2 invite on behalf of seller | Incentivized Review |

★☆☆☆☆ Jun 15, 2023

"Questionable technical capabilities, confusing engagement for issues, and lack of urgency"

What do you like best about IFS?

The production environment availability has been very stable over the last year and a half with few issues. For the most part it has been dependable and feedback on the user experience is positive from our user base.

What do you dislike about IFS?

The support organization has questionable technical strength and is lacking in basic environment management processes. Our test environment was out of sync with Oracle updates and Delivery versions for 9+ months. There was failure after failure as the support team tried to apply Deliveries. It prevented multiple business critical enhancements and fixes from being moved to production because the test environment was so far out of sync with production and multiple key OTC processes couldn't be tested successfully.

We continually experience finger-pointing and back-and-forth exchanges of issues between different internal IFS teams. I have multiple examples where Global Support says one thing and other organizations (ex. Cloud) say something different. As the customer, we watch the IFS teams go back and forth with no progress while the issue goes unresolved and our users suffer.

Overall, escalation to our client VP contact is almost always required to get issues addressed with any semblance of urgency.

([G2](#))

REVIEWS AND RATINGS (36)

Attribute Ratings

1   Usability
    1 rating

1   Support Rating
    1 rating

([TrustRadius](#))

Service & Support

4.1

How would you rate customer service and support?

Neutral

How are customer service and support?

The technical support my company receives from the implementation partners of the solution is not that great. If we send a query to the technical support team, the resolution time taken by customer support is more than expected.

How are customer service and support?

I have contacted tech support many times. The support is slow since some issues take ages to be taken care of. I would rate the support a five out of ten.

How are customer service and support?

My rating for the IFS Applications technical support team is a five out of ten.

How would you rate customer service and support?

Neutral

How are customer service and support?

The technical support offered by IFS could be improved. Navigating their large organizational structure to find the right contact can be quite a challenge. The customers should be provided with comprehensive documentation so that they can manage the system themselves, without needing to contact technical support for every problem they encounter. Additionally, the resolution time should be as short as possible; reducing the time it takes for technical support to connect to the customer environment and begin investigating.

How are customer service and support?

I rate IFS support five out of 10. The only issue is the time difference. They provide a solution most of the time, but their service is a bit slow. When you open a ticket to IFS, you can sometimes wait months for a resolution. It's isn't easy for us to wait that long.

How would you rate customer service and support?

Neutral

How are customer service and support?

I rate IFS support eight out of 10. IFS technical support is excellent. Their 24/7 support center is based in Sri Lanka, but they have a North American support center in Michigan. They're responsive and available. Sometimes, we have to submit tickets to IFS because we can't figure out what's going on. For example, we might run into a problem during an upgrade, and we need to contact them to see if there's a bug fix or workaround.

It's all based on severity and the terms outlined in the SLA. Critical incidents, like a system shutdown, get an immediate response, but they're a bit delayed for a medium-severity issue. You'll explain the problem to them in the ticket, and they'll eventually come back with a patch or some other fix. Sometimes they're not the quickest for mid-level stuff.

Overall, it's not an issue, but some cases are passed from one department to another, and it takes them a while to get back to us. The technical support is generally excellent. There might be room for improvement in how they handle case submissions. It seems to get bogged down a little bit.

How are customer service and support?

We have had multiple interactions with the technical support team, particularly for issues related to bugs or similar technical problems.

The support is good overall but they can improve the speed of providing solutions. The speed has been improving over recent years, but there could still be a faster solution, which would be beneficial in the future.

I rate the support from IFS Applications a seven out of ten.

How are customer service and support?

I have contacted technical support in the past.

The solutions to the problems, when they come, are, as you would expect, 100% accurate and correct. However, there can be a time delay in terms of you logging a case rather than talking to them directly.

You give the case priority. They will then review it and may reprioritize it. Therefore, I may have to wait a lot longer for a fix than I would like to but there is strong documentation, online help, and a good user community so a large number of issues can be resolved internally without the need for support contact. If it were a critical issue, IFS would respond instantly too so there is comfort in knowing that.

How are customer service and support?

The technical support could improve. My experience with IFS Applications support has been mixed. While we were using an older version, I felt that IFS was more interested in us paying to upgrade rather than providing support for the solution. If we had any issues or problems, we would often turn to a third party or partner for support rather than IFS Applications, unless it was a core bug in the solution. We have experienced yearly payroll updates with bugs that took a long time to resolve. In terms of technical support, I have used IFS for multiple roles over the past five or six years and have always found the support to be mediocre.

In the past, there was a lack of communication or miscommunication with the support. I always provided feedback on this issue to the support teams. The account managers I dealt with were not customer-focused and were more concerned with meeting their own targets. They were not helpful in achieving long-term goals or building long-term relationships. They would often insist on immediate payment and a quick turnaround on documents or quotes, rather than trying to find a solution to our problems. This was not a productive or helpful approach, and it felt like they were more interested in their own needs rather than ours as paying customers.

I have a very strong team managing this solution so that we don't need to go to IFS Applications, other than break/fix if there's a fundamental problem of the application.

I rate the support from IFS Applications a five out of ten.

How would you rate customer service and support?

Neutral

How are customer service and support?

IFS Applications' technical support is good, but it needs to evolve in comparison to competitors like Microsoft, Oracle, and SAP.

How are customer service and support?

We have had an issue that we don't get proper after-sale service when we get technical glitches.

([Peerspot](#))

« **Academy & E-learning**

Primarily to support you in using Ultimo in practice and to get the most out of the software, we present you with an extensive range of training courses. With e-learning, you can follow training courses at a time that suits you.

Implementation & consultancy

At IFS Ultimo, we use our own implementation methodology: U&I². It means Ultimo & Implementation and You and Me: a joint approach. This proven methodology combines our implementation experience since 1988 and the PRINCE2® project management framework.

Customer support

Our customer support department is always ready to provide you with relevant answers, helpful documentation, and clever updates to the software. Efficient and customer friendly. We offer Standard, Premium, and Platinum (24/7) support. » ([IFS](#))

Analyse : La marge de progression du support d'IFS est importante. La réactivité du support est discutable et variable, au même titre que sa pertinence. IFS a apporté beaucoup de changements à sa plateforme et s'est étendu rapidement, visiblement la qualité du support n'a pas suivi, mais ce n'est qu'une question de temps selon nous et selon les responsables commerciaux d'IFS France.

RSE : 8/10

Analyse : IFS a mis en place une stratégie de développement durable de l'entreprise :
- Réduction de l'impact environnemental
- Diversité, équité et inclusion
- Assurer le bien-être des employés
- Assurer la sécurité des SI et la confidentialité des données

L'éditeur annonce un objectif de neutralité carbone d'ici à 2025.

Parmi les actions mises en place par l'éditeur, figurent :
- Un programme d'éducation qui aide les étudiants partout dans le monde à accéder à la technologie
- La journée de volontariat proposée à tous les employés de l'entreprise
- Les actions de la fondation IFS qui œuvre pour réduire la pauvreté au Sri Lanka par exemple
- Un soutien du pacte mondial des Nations Unies.

Cependant, l'entreprise ne communique pas de données réelles ou d'actions concrètes mises en place dans ce cadre.

Ressources mises à disposition : 8/10

Ressources	Oui / Non	Commentaires
Forum / communauté clients	Oui	Source
Livres blancs, infographies, études	Oui	Source
Tutoriels et formations	Oui	Source
Blog	Oui	Source
Webinaires, vidéos	Oui	Source : Page existante mais vite
Témoignages clients	Oui	Source
Études de cas	Oui	Source
Démonstrations	Oui	Source
Si autre, préciser		
Transparence éditeur	10/10	

Positionnement : 8/10

Positionnement de la solution :

(Présentation IFS)

THE FORRESTER WAVE™
Digital Operations Platforms For Services Businesses
Q3 2020

(One Pacific)
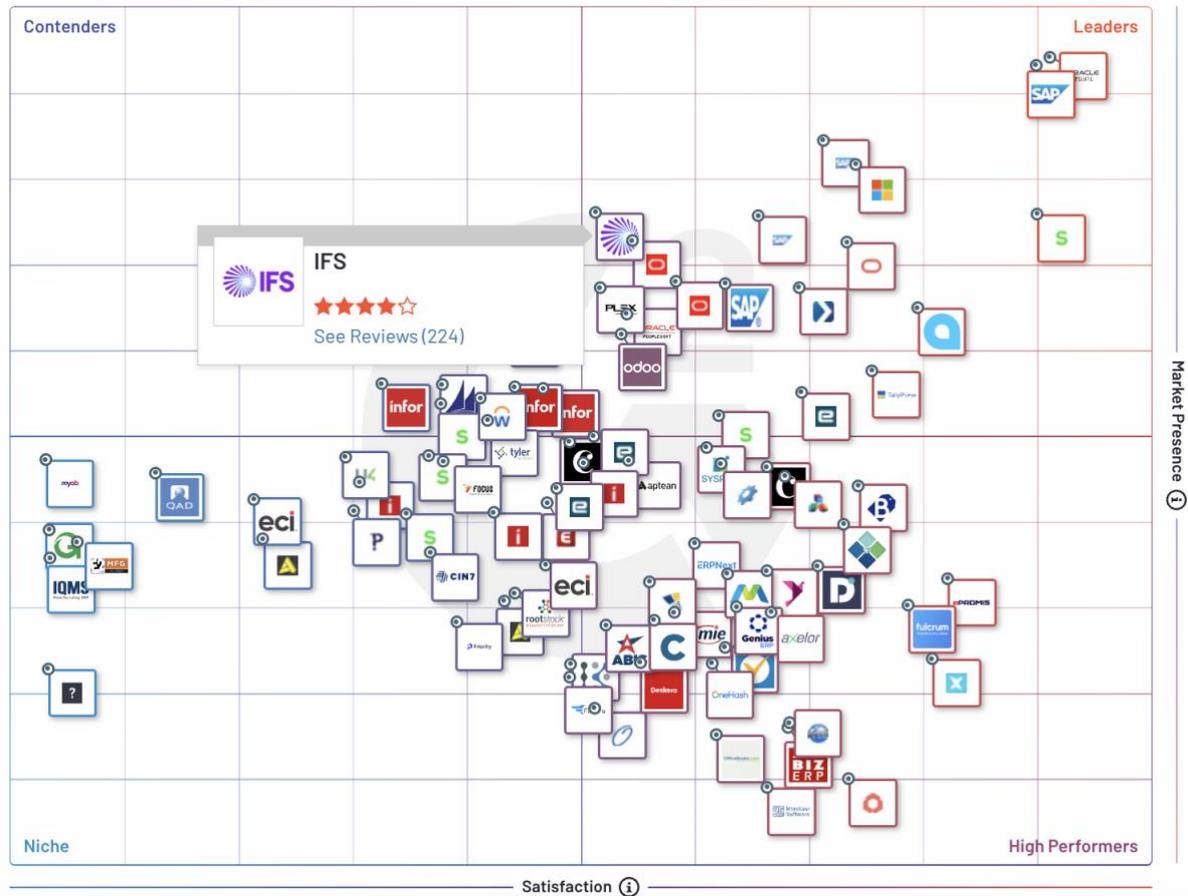
(G2)

Analyse : IFS figure parmi les grands ERP du marché, c'est une solution appréciée et aux capacités élevées. En tant qu'ERP, IFS est dans l'ombre de SAP et Oracle généralement, mais se positionne particulièrement bien par rapport à d'autres concurrents comme Microsoft 365 Dynamics, Sage X3, Infor M3…

Positionnement de l'éditeur :

Analyse : IFS compte s'imposer davantage sur le marché des ERP dans le monde. Mais l'éditeur suédois reste en retrait de ses rivaux, avec un chiffre d'affaires, un écosystème de partenaires, une capacité d'innovation et un rayonnement plus faibles. Cependant, IFS continue sa stratégie de croissance horizontale en faisant régulièrement l'acquisition de solution très bien positionnées sur leurs marchés.

Compatibilité :

Industry

☐ Aerospace And Defense	(15)
☐ Construction And Engineering	(11)
☐ Energy Utilities And Resources	(37)
☐ Manufacturing	(76)
☐ Service Industries	(25)
☐ Telecommunications	(1)

([IFS : cas clients](#))

Firmographics of Companies using IFS (Unspecified Product) ⓘ

Locations   # Employees   Revenue (USD)   Industry

Firmographics of Companies using IFS (Unspecified Product) ⓘ

Locations   # Employees   **Revenue (USD)**   Industry
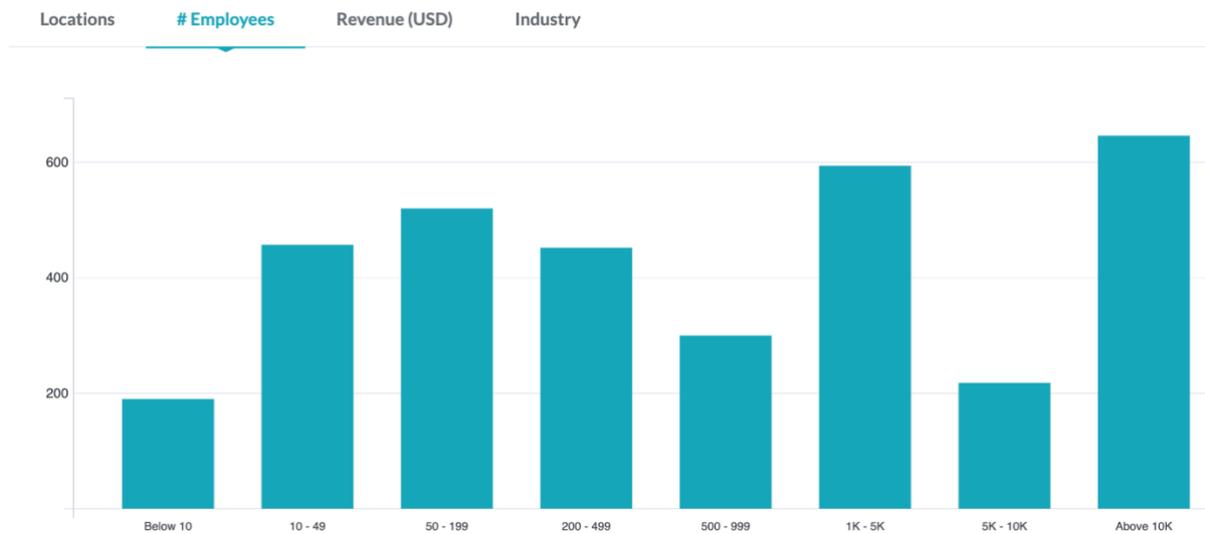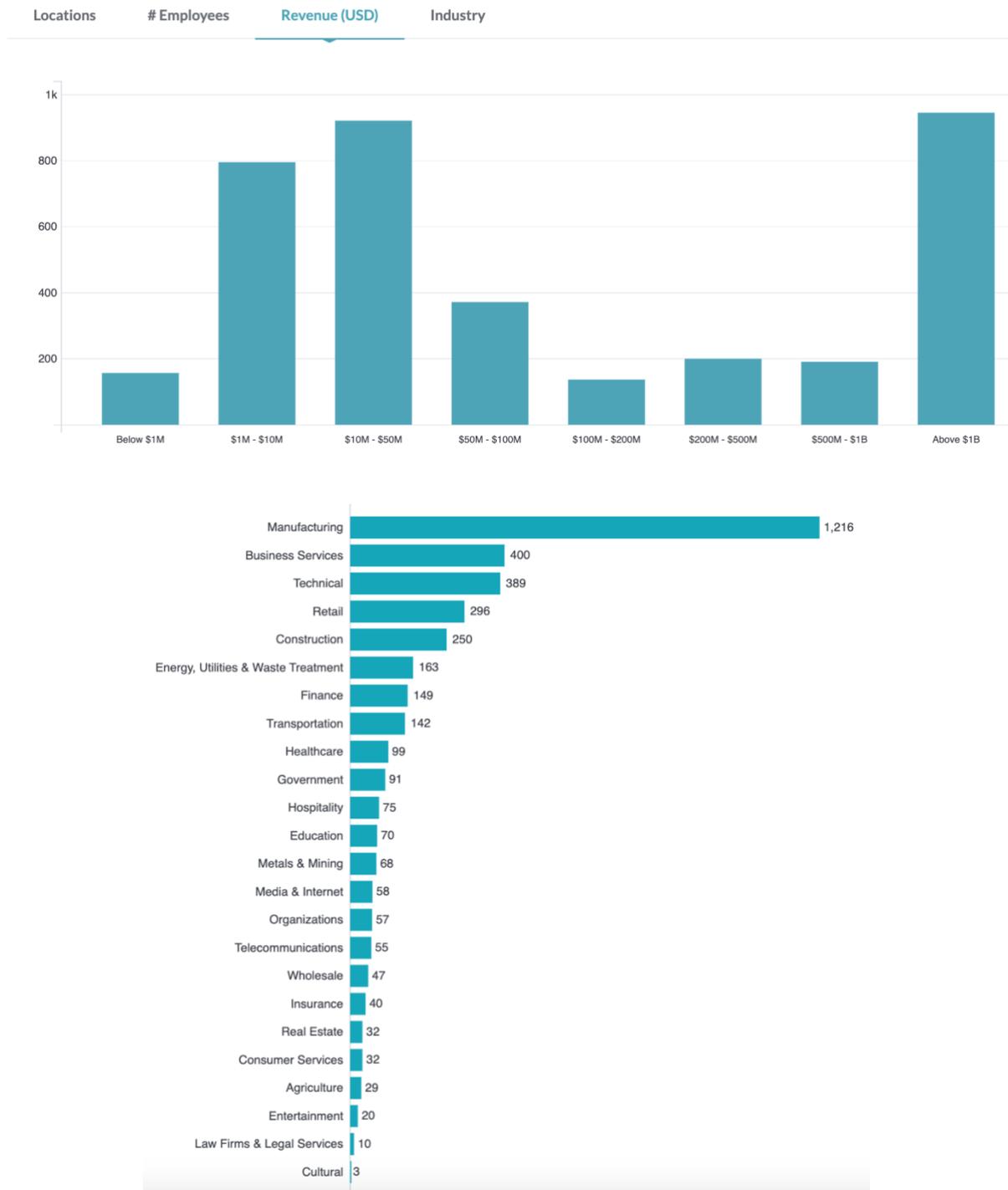
(HG Insights)

Breakdown of IFS Cloud ERP customers by Industry (21 Verticals)
Source: Apps Run The World

Government: 1.5 %
Transportation: 2.2 %
Healthcare: 2.2 %
Retail: 2.2 %
Aerospace and Defense: 2.2 %
Construction and Real Estate: 3.7 %
Utilities: 4.5 %
Distribution: 5.2 %
Life Sciences: 5.2 %
Oil, Gas and Chemicals: 6.0 %
Consumer Packaged Goods: 6.0 %
Professional Services: 11.2 %
Manufacturing: 43.3 %
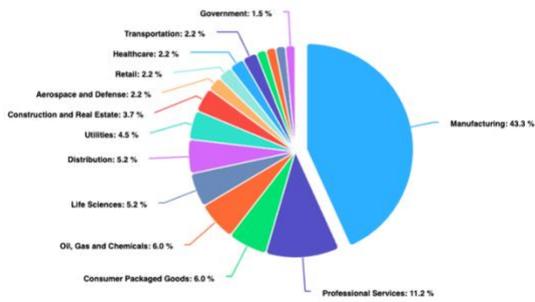
Breakdown of IFS Cloud ERP customers by industry, the largest segments are Manufacturing, followed by Professional Services.

Breakdown of IFS Cloud ERP customers by Country
Source: Apps Run The World

Spain: 0.7 %
Germany: 0.7 %
Malaysia: 0.7 %
Japan: 1.5 %
Saudi Arabia: 1.5 %
France: 1.5 %
Sweden: 2.2 %
Bangladesh: 2.2 %
Singapore: 2.2 %
Poland: 3.7 %
Australia: 4.5 %
Netherlands: 7.5 %
United Kingdom: 17.9 %
United States: 23.1 %
India: 25.4 %
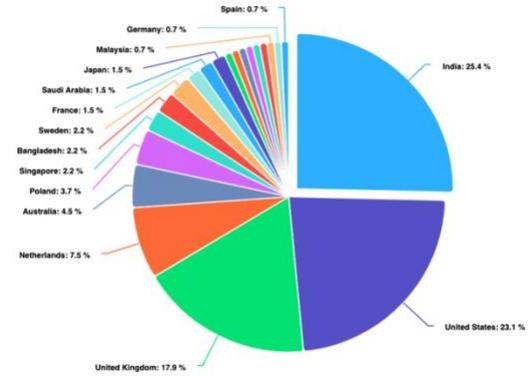
Breakdown of IFS Cloud ERP customers by Country, the largest segments are India, followed by United States.

Breakdown of IFS Cloud ERP customers by No. of Employees
Source: Apps Run The World

8.2% | 49.3% | 37.3% | 5.2%
0-100 | 100-1000 | 1000-10000 | 10000+
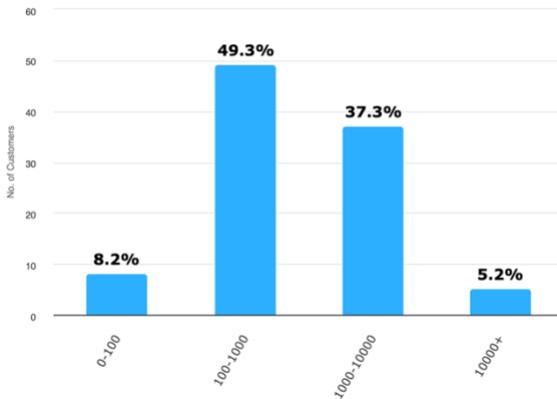
Breakdown of IFS Cloud ERP customers by Revenue
Source: Apps Run The World

7.5% | 35.8% | 42.5% | 14.2%
0-10 M | 10-100 M | 100-1000 M | 1000 M+
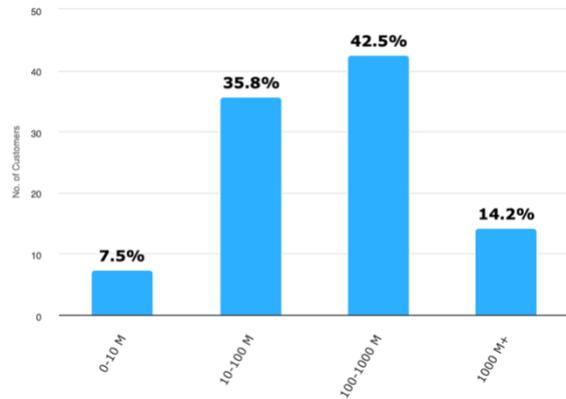
(Appsruntheworld)

IFS Cloud Reviewer Insights

Peers Recommending This Product — 77%
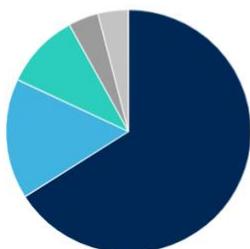
Company Size
- <50M USD — 16%
- 50M-1B USD — 66%
- 1B-10B USD — 10%
- 10B+ USD — 4%
- Gov't/PS/Ed — 4%
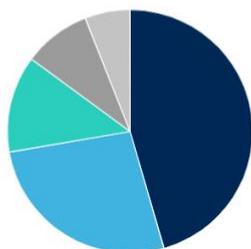
Industry
- Manufacturing — 46%
- Consumer Goods — 13%
- Energy and Utilities — 9%
- Services (non-Government) — 6%
- Other — 27%
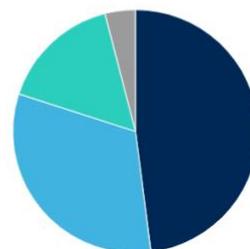
Deployment Region
- Europe, Middle East and Africa — 48%
- North America — 32%
- Asia/Pacific — 16%
- Latin America — 4%

As of Dec 2023 @Gartner, Inc

Gartner
Peer Insights

(Gartner)

| SECTEUR D'ACTIVITÉ	Nom	Chiffre d'affaire milions usd	Activité	Nombre d'employés	Pays
Services	Accenture	47 070	Services professionnels	569 000	États-Unis, Royaume-Uni, France
	Capgemini	18 170	Services informatiques	270 000	France, États-Unis, Inde
	Cognizant	16 651	Services informatiques	300 000	États-Unis, Inde, Royaume-Uni
	Atos	14 052	Services informatiques	100 000	France, Allemagne, États-Unis
	Wipro	8 126	Services informatiques	200 000	Inde, États-Unis
	British Sky	10 300	Télécommunications	23 000	UK
Production industrielle	Bosch	86 000	Équipements électroniques et industriels	394500	Allemagne, États-Unis
	Acciona	8 920	Énergie renouvelable, infrastructure et eau	39000	Espagne, États-Unis
	Stora Enso	10 457	Produits forestiers et papier	25 000	Finlande, Suède
	SKF	9 500	Fabrication de roulements	46 000	Suède, États-Unis
	Sandvik	11 500	Ingénierie et équipements miniers	40 000	Suède, États-Unis
	Autoliv	8 800	Systèmes de sécurité automobile	60 000	Suède, États-Unis
	Amcor	12 490	Emballage	50 000	Australie, États-Unis
	Atlas Copco	11 300	Équipements industriels	40 000	Suède, États-Unis
	CNH Industrial	26 700	Fabrication de machines	63 000	Italie, États-Unis
	Hexagon	4 740	Technologies de mesure	20 000	Suède, États-Unis
	Chugai Pharma	6 180	Industrie pharmaceutique	8 000	Japon
	Austal Usa, LLC	1 160	Fabrication	4000	États-Unis
	Valmont Industries Inc.	2 750	Fabrication	11 300	États-Unis
	Lockheed Martin	67 000	Fabrication	116 000	États-Unis
	Alumetal Group	732		530	Pologne
Construction	Skanska	18 760	Construction et développement immobilier	32 500	Suède, États-Unis, Royaume-Uni, Pologne
	Turner Construction Company	N/A	Construction générale, gestion de projet	N/A	États-Unis, Canada, Inde
	PCL Construction	N/A	Construction générale, services de gestion	N/A	Canada, États-Unis
	Hochtief AG	21 150	Construction, services d'ingénierie	55 140	Allemagne, États-Unis, Australie
Activités financières					
Gouvernement - ONG					
Énergie	Siemens Energy	29 527	Énergie	91 000	Allemagne, États-Unis, Royaume-Uni
	E.ON	33 884	Énergie	75 000	Allemagne, Suède, Royaume-Uni, etc.
	TotalEnergies	158 775	Pétrole et gaz	105 000	France, États-Unis, Royaume-Uni, etc.
	Enel	89 133	Énergie	68 072	Italie, Espagne, États-Unis, etc.
	Dominion Energy	16 526	Énergie	21 800	États-Unis
	Borr Drilling	450	Forrage offshore	1500	Finlance, Bermudes
	BW Offshore	1100	Services plateformes pétrolières, gazières	2200	Norvège
Transport - logistique	CIMCORP	1300	Solutions logistiques	1300	Finlande
Aérospatial - défense	Airbus	64 450	Aérospatiale et défense	129 000	France, Allemagne, Espagne
	ockheed Martin	59 812	Défense et aérospatiale	110 000	États-Unis, Royaume-Uni
	Boeing	58 166	Fabrication aéronautique	141 000	États-Unis, Royaume-Uni
	Northrop Grumman	35 767	Défense et aérospatiale	90 000	États-Unis
	Thales	21 964	Électronique et défense	81 000	France, Royaume-Uni, États-Unis
	AACC (Aircraft Accessories & Components Company)	21,9	Aérospatiale et défense	184	Arabie Saoudite

TAILLES					
0 à 2M					
2 à 10M					
10 à 50M	AACC (Aircraft Accessories & Components Company)	21,9	Aérospatiale et défense	184	Arabie Saoudite
50 à 200M					
200 à 1mrd	Borr Drilling	450	Forrage offshore	1500	Finlance, Bermudes
	Alumetal Group	732	Fabrication, métallurgie	530	Pologne
> 1mrd	Austal Usa, LLC	1 160	Fabrication	4000	États-Unis
	Valmont Industries Inc.	2 750	Fabrication	11 300	États-Unis
	Lockheed Martin	67 000	Fabrication	116 000	États-Unis
	Chugai Pharma	6 180	Industrie pharmaceutique	8 000	Japon
	British Sky	10 300	Télécommunications	23 000	UK
	Bosch	86 000	Équipements électroniques et industriels	394500	Allemagne, États-Unis
	Acciona	8 920	Énergie renouvelable, infrastructure et eau	39000	Espagne, États-Unis
	Stora Enso	10 457	Produits forestiers et papier	25 000	Finlande, Suède
	SKF	9 500	Fabrication de roulements	46 000	Suède, États-Unis
	Sandvik	11 500	Ingénierie et équipements miniers	40 000	Suède, États-Unis
	Autoliv	8 800	Systèmes de sécurité automobile	60 000	Suède, États-Unis
	Amcor	12 490	Emballage	50 000	Australie, États-Unis
	Atlas Copco	11 300	Équipements industriels	40 000	Suède, États-Unis
	CNH Industrial	26 700	Fabrication de machines	63 000	Italie, États-Unis
	Hexagon	4 740	Technologies de mesure	20 000	Suède, États-Unis
	Chugai Pharma	6 180	Industrie pharmaceutique	8 000	Japon

(Rapport de références)

Services	8
Production industrielle	**10**
Distribution	0
Activités financières	0
Gouvernements et ONG	0
Énergie	**10**
Transport et logistique	7
Construction	**10**
Aérospatial et défense	**10**

0 à 2 millions d'€	0
2 à 10 millions d'€	0
10 à 50 millions d'€	7
50 à 200 millions d'€	9
200 millions à 1 milliard d'€	**10**
Plus d'1 milliard d'€	9